Australian Health Review

CONTENTS Volume 35 • Issue 2 • 2011

WORKFORCE

Segmenting a general practitioner market to improve recruitment outcomes Elizabeth Hemphill and Carol T. Kulik 117

Truncated careers in nuclear medicine technology: increased job control may improve retention *Edwina J. Adams, Jennifer M. Cox, Barbara J. Adamson and Deborah J. Schofield* 124

Clinical informatics: a workforce priority for 21st century healthcare

Susan E. Smith, Lesley E. Drake, Julie-Gai B. Harris, Kay Watson and Peter G. Pohlner 130

Building capacity in Australian interprofessional health education: perspectives from key health and higher education stakeholders

Lynda R. Matthews, Rosalie B. Pockett, Gillian Nisbet, Jill E. Thistlethwaite, Roger Dunston, Alison Lee and Jill F. White 136

Development of a multi-source feedback tool for consultant anaesthetist performance Craig L. F. Noonan, John Monagle and Damian Castanelli 141

Preparedness for internship: a survey of new interns in a large Victorian Health Service *Cate Kelly, Craig L. F. Noonan and John P. Monagle* 146

Is health workforce sustainability in Australia and New Zealand a realistic policy goal? James M. Buchan, Lucio Naccarella and Peter M. Brooks 152

MODELS OF CARE

Psychosocial oncology services in New South Wales
Nicole M. Rankin, Jennifer A. Barron, Lisbeth G. Lane, Catherine A. Mason, Sue Sinclair
and James F. Bishop 156

Receptionists in intake in community health

Rohena H. Duncombe 164

Trial of an allied health workload allocation model Nadine C. Simmons and Suzanne S. Kuys 168

End-of-life care in acute hospitals *Ken M. Hillman* 176

HEALTH POLICY

Determining priority of access to physiotherapy at Victorian community health services *Alison M. C. Brown and Marie Pirotta* 178

Negotiating norms, navigating care: findings from a qualitative study to assist in decreasing health inequity in cardiac rehabilitation

Abbas Haghshenas, Patricia M Davidson and Arie Rotem 185

Setting priorities for high-cost medications in public hospitals in Australia: should the public be involved? *Gisselle Gallego, Susan J. Taylor and Jo-anne E. Brien* 191

How is advance care planning conceptualised in Australia? Findings from key informant interviews *Joel J. Rhee, Nicholas A. Zwar and Lynn A. Kemp* 197

A survey of reimbursement practices of private health insurance companies for pharmaceuticals not covered under the Pharmaceutical Benefits Scheme 2008

Senthil M. Lingaratnam, Sue W. Kirsa, James D. Mellor, John Jackson, Wallace Crellin,

Michael Fitzsimons and John R. Zalcberg 204

GOVERNANCE

Hidden costs associated with the universal application of risk management in maternity care *Meredith J. McIntyre, Ysanne Chapman and Karen Francis* 211

HEALTH SERVICE UTILISATION

Capital planning for operating theatres based on projecting future theatre requirements

Jennifer A. Sheehan, Peter Tyler, Hirani Jayasinha, Kathleen T. Meleady and Neill Jones 216

Mapping maternity services in Australia: location, classification and services

Caroline S. E. Homer, Janice Biggs, Geraldine Vaughan and Elizabeth A. Sullivan 222

QUALITY AND SAFETY

Development of an accreditation program for Point of Care Testing (PoCT) in general practice Rosy Tirimacco, Briony Glastonbury, Caroline O. Laurence, Tanya K. Bubner, Mark D. Shephard and Justin J. Beilby 230

HEALTH CONSUMERS

'Nowhere to room ... nobody told them': logistical and cultural impediments to Aboriginal peoples' participation in cancer treatment

Shaouli Shahid, Lizzie Finn, Dawn Bessarab and Sandra C. Thompson 235

BOOK REVIEWS

Health Care and The Law, Fifth Edition, by Janine McIlwraith and Bill Madden reviewed by Patrick Bolton 242

Improving Health Care Safety and Quality: Reluctant Regulators, by Judith Healy reviewed by Christopher J. Baggoley 243

More people in health and community services choose HESTA than any other fund



Your super fund can make a lifetime of difference

- ✓ Run only to benefit members
- ✓ No commissions
- ✓ Low fees















hesta.com.au/super







A first-class health service needs first-class professionals like you.

WA Health has a vast range of employment opportunities. We have 111 different places to work across WA and 2.3 million customers. To find your opportunity, visit www.health.wa.gov.au

Delivering a Healthy WA