# Australian Health Review

### **CONTENTS** Volume 42, Number 5, 2018

#### **Editorial**

A time for reflection...then action *Gary E. Day* 481

#### From Volume to Value

Cost savings from a teledentistry model for school dental screening: an Australian health system perspective *Mohamed Estai, Stuart Bunt, Yogesan Kanagasingam, Marc Tennant* 482

Developing key performance indicators for a tertiary children's hospital network *Christopher Elliot, Cheryl Mcullagh, Michael Brydon, Karen Zwi* 491

Is capital investment in Australian hospitals effectively funding patient access to efficient public hospital care? *Rhonda Kerr, Delia V. Hendrie* 501

Mental health consultations in the perinatal period: a cost-analysis of Medicare services provided to women during a period of intense mental health reform in Australia Georgina M. Chambers, Sean Randall, Cathrine Mihalopoulos, Nicole Reilly, Elizabeth A. Sullivan, Nicole Highet, Vera A. Morgan, Maxine L. Croft, Mary Lou Chatterton, Marie-Paule Austin 514

### Four Walls to the Neighbourhood

Economic modelling of telehealth substitution of face-to-face specialist outpatient consultations for Queensland correctional facilities

Monica Taylor, Liam J. Caffery, Paul A. Scuffham, Anthony C. Smith 522

Person-centred care in a digital hospital: observations and perspectives from a specialist rehabilitation setting

Letitia Burridge, Michele Foster, Rachel Jones, Timothy Geraghty, Sridhar Atresh 529

Strengthening the primary care workforce to deliver community case management for child health in rural Indonesia

Agus Setiawan, Angela Dawson 536

Managing chronic conditions care across primary care and hospital systems: lessons from an Australian Hospital Avoidance Risk Program using the Flinders Chronic Condition Management Program Sharon Lawn, Sara Zabeen, David Smith, Ellen Wilson, Cathie Miller, Malcolm Battersby, Kevin Masman 542

Partnering with consumers in the public reporting of quality of care: review of the Victorian quality of care reports

Charissa Zaga, Sandra Leggat, Sophie Hill 550

Participation in Hospital in the Home for patients in inner metropolitan Sydney: implications for access and equity

Jude Page, Elizabeth Comino, Mandy Burgess, John Cullen, Elizabeth Harris 557

### From Information to Intelligence

Datasets collected in general practice: an international comparison using the example of obesity *Elizabeth Sturgiss, Kees van Boven* 563

Effects of eHealth on hospital practice: synthesis of the current literature *Rebekah Eden, Andrew Burton-Jones, Ian Scott, Andrew Staib, Clair Sullivan* 568

Comparison of specialist and generalist care

Chris M. Horwood, Paul Hakendorf, Campbell H. Thompson 579

Recent trends in the use of linked data in Australia Angela Young, Felicity Flack 584

Public reporting of hospital performance data: views of senior medical directors in Victoria, Australia Rachel Canaway, Marie Bismark, David Dunt, Margaret Kelaher 591

Examining the high users of hospital resources: implications of a profile developed from Australian health insurance claims data *Joanna Khoo, Helen Hasan, Kathy Eagar* 600

Use of medical emergency call data as a marker of quality of emergency department care in the post-National Emergency Access Target era *Lorraine Westacott, Judy Graves, Mohsina Khatun, John Burke* 607

## Australian Healthcare and **Hospitals Association**

Australian Health Review is the journal of the Australian Healthcare and Hospitals Association (AHHA), Australia's national peak body for public health care providers.

We are a national voice for public healthcare, advocating our vision for an effective, innovative and sustainable health system where all Australians have equitable access to healthcare of the highest standard when and where they need it. We inform, advocate and influence health debate and policy development by undertaking and promoting research, highlighting evidence-informed practice, and effectively communicating issues and ideas

Our membership includes state health departments, Local Hospital Networks and public hospitals, community health services, Primary Health Networks and primary healthcare providers, aged care and allied health providers, health-related businesses, universities, individual health professionals and academics. As such, we are uniquely placed to be an independent, national voice for universal high quality healthcare to benefit the whole community.

## Membership

Membership of AHHA is open to any organisation whose aims or activities are connected with:

- the provision of hospital or healthcare services
- the improvement of healthcare, or
- the supply of goods and services to hospitals or healthcare services

Universities or other educational organisations that offer courses of education and/or research in relevant healthcare related fields and individuals who are practitioners, employees within a relevant health field or students in a relevant field of health-related study are also welcome to join AHHA.

In addition to membership of the AHHA, organisations such as universities and institutes conducting health system research can become members of AHHA through the Deeble Institute for Health Policy Research. Deeble Institute membership confers similar benefits to AHHA membership along with the opportunity to influence and participate in the research activities of the Institute.

For further details on becoming a member of the AHHA including the fees and specific member benefits for each membership type, please visit our website at ahha.asn.au/membership.

AHHA's mission: to conduct research, educate and influence the healthcare system to achieve better health outcomes. improved patient and provider experience, greater equity and sustainability.

#### Our contact details

Australian Healthcare and Hospitals Association

PO Box 78

Deakin West ACT 2061

P. 02 6162 0780

F. 02 6162 0779

E. admin@ahha.asn.au

W. ahha asn au

facebook.com/AusHealthcare

@AusHealthcare

© Australian Healthcare and Hospitals Association 2017





At HESTA we're committed to improving our members' financial future. But we believe we can achieve so much more.

We want our actions to drive long-term, meaningful change. So the world you retire into is a healthy, happy and fair one.

That's the HESTA impact.







## **AHHA**—the voice of public healthcare

The Australian Healthcare and Hospitals Association (AHHA) is the 'voice of public healthcare'—we have been Australia's peak body for public and not-for-profit hospitals and healthcare for over 70 years.

Our vision is a healthy Australia, supported by the best possible healthcare system. We want Australians to have equitable access to high quality affordable healthcare when and where they need it.

We build networks, we share ideas, we advocate, and we consult. Our advocacy and thought leadership is backed by high

quality research, events and courses, and our publications—a twice-weekly electronic newsletter, *Healthcare in Brief*, a bi-monthly member magazine *The Health Advocate* and our peer-reviewed journal *Australian Health Review*.

AHHA is committed to working with all stakeholders from across the health sector.

Talk to us about how we can support your organisation to be a more effective, innovative and sustainable part of the Australian health system.

www.ahha.asn.au