

# Australian Health Review

**CONTENTS**   Volume 34   •   Issue 4   •   2010

Models of care editorial

*Deborah Roberts* 381

## MODELS OF CARE

A qualitative evaluation of a regional Early Psychosis Service 3 years after its commencement

*Thomas Callaly, Carmel A. Ackerly, Mary E. Hyland, Seetal Dodd, Melissa O'Shea and Michael Berk* 382

The First Steps Program: a case study of a new model of community child health service

*Margaret I. Barnes, Jan Pratt, Kathleen Finlayson, Barbara Pitt and Cheryl Knight* 386

Developing consumer-directed care for people with a disability: 10 lessons for user participation in health and community care policy and program development

*Goetz F. Ottmann and Carmel Laragy* 390

Capacity Audit Tool: identifying inpatient delays to maximise service improvement

*Kathryn M. Zeitz and Katie Tucker* 395

## QUALITY AND SAFETY

ISBAR for clear communication: one hospital's experience spreading the message

*Monica A. Finnigan, Stuart D. Marshall and Brendan T. Flanagan* 400

## HEALTH POLICY

Health policy analysis: a tool to evaluate in policy documents the alignment between policy statements and intended outcomes

*K. Katherine Cheung, Masoud Mirzaei and Stephen Leeder* 405

Informal care and the self-management partnership: implications for Australian health policy and practice

*Beverley M. Essue, Tanisha Jowsey, Yun-Hee Jeon, Masoud Mirzaei, Carmen L. Pearce-Brown, Clive Aspin and Tim P. Usherwood* 414

Aboriginal cultural awareness training: policy v. accountability – failure in reality

*Barbara Westwood and Geoff Westwood* 423

Efficient funding: a path to improving Aboriginal healthcare in Australia?

*Jane E. Lloyd and Marilyn J. Wise* 430

Evidence-based decision-making: practical issues in the appraisal of evidence to inform policy and practice

*Bronwyn J. Carter* 435

Climate change and Australia's healthcare system – risks, research and responses

*Haylee J. Weaver, Grant A. Blashki, Anthony G. Capon and Anthony J. McMichael* 441

## HEALTH SERVICE UTILISATION

Preventing the rebound: improving care transition in hospital discharge processes

*Ian A. Scot* 445

'I don't know why they don't come': barriers to participation in cardiac rehabilitation

*Michelle DiGiacomo, Sandra C. Thompson, Julie S. Smith, Kate P. Taylor, Lynette A. Dimer, Mohammed A. Ali, Marianne M. Wood, Timothy G. Leahy and Patricia M. Davidson* 452

## **HEALTH CONSUMERS**

Exploring beliefs of the four major ethnic groups in Melbourne regarding healthcare and treatment

*Kai'En Leong, Tracey J. Weiland and Andrew W. Dent* 548

Community desires for an online health information strategy

*Jared M. Dart and Cindy Gallois* 467

## **PUBLIC HEALTH RESPONSE**

Response to pandemic (H1N1) 2009 influenza in Australia – lessons from a State health department perspective

*Tarun S. Weeramanthri, Andrew G. Robertson, Gary K. Dowse, Paul V. Effler, Muriel G. Leclercq, Jeremy D. Burtenshaw, Susan J. Oldham, David W. Smith, Kathryn J. Gatti and Helen M. Gladstones* 477

An adolescent injury intervention: selecting targeted behaviours with implications for program design and evaluation

*Lisa D. Buckley and Mary C. Sheehan* 487

A strategy for real time improvement (RTI) in communication during the H1N1 emergency response

*Isaac A. Seidl, Andrew J. Johnson, Peta Mantel and Peter Aitken* 493

## **WORKFORCE**

Assessment of a peer review process among interns at an Australian hospital

*Paul W. Mathews, Cathy Owen, Wayne Ramsey, Gerry Corrigan, Mark Bassett and Johannes Wenzel* 499

Roles, attributes and career paths of medical administrators in public hospitals: survey of Victorian metropolitan Directors of Medical Services

*Alison J. Dwyer* 506

## **GOVERNANCE**

Medical managers in contemporary healthcare organisations: a consideration of the literature

*Alison J. Dwyer* 514

Risk management: where are hospital 'green' committees and officers?

*Forbes McGain and Eugenie Kayak* 523