

Gathering the evidence: health and aged care carbon inventory study

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ABSTRACT

Objective. This study aimed to calculate the baseline carbon inventory of Mercy Health, a provider of health and aged care services in Australia, across emission Scopes 1, 2 and 3. The carbon inventory has clarified the baseline environmental impact, identified carbon hotspots and will inform emissions reduction interventions and a decarbonisation trajectory. **Methods.** A hybrid carbon footprinting methodology was devised. Established carbon footprinting standards provided methodological guidance. A consulting firm with health service carbon accounting experience provided expertise, rigour and objectivity to the work. **Results.** In the 2020–21 financial year, the carbon footprint of Mercy Health was 102.96k tCO₂-e. Scope 1 emissions accounted for 11.07% (11.40k tCO₂-e), followed by Scope 2 with 29.80% (30.68k tCO₂-e) and Scope 3 with 59.13% (60.88k tCO₂-e). The largest carbon impost group was Building energy (42.01%; 43.25k tCO₂-e), followed by Food and catering (9.42%; 9.70k tCO₂-e) and Business services (7.74%; 7.97k tCO₂-e). Mercy Health's Health Services, Aged Care and Support Services divisions contributed 49.16, 47.81 and 3.03% (50.61k, 49.23k and 3.12k tCO₂-e) of total greenhouse gas emissions respectively. **Conclusions.** Mercy Health's Health Services division and Aged Care division each comprised around half of total organisation carbon emissions. Building energy dominated emissions, particularly electricity. The study discovered meaningful differences in the composition of carbon emissions in operational divisions of the organisation, indicating tailored interventions will be required to meet carbon abatement targets. The study demonstrates the benefit of conducting carbon footprinting within individual organisations, and the importance of studies within the Australian context.

Keywords: aged care, carbon footprint, environmental sustainability, health services, health services research, health systems, hospitals, sustainability.

Introduction

Health care is a carbon intensive enterprise that contributes significantly to environmental degradation which negatively affects human health.¹ The global healthcare carbon footprint has been quantified at 4.4% of global net emissions.² In Australia, health care comprises 7% of national emissions.³ The United Kingdom's (UK) National Health Service (NHS) leads healthcare carbon footprinting.⁴ Carbon footprinting studies measure the carbon dioxide equivalent emissions (CO₂-e) attributable to an activity, including those conducted by an organisation.⁵ CO₂-e is a standard measure that takes account of the global warming potential of greenhouse gases and expresses the effect in a common unit.⁶ Benchmarking of Australian health provider emissions across Scope 1 (direct energy), Scope 2 (indirect energy) and Scope 3 (all other indirect emissions)⁶ is

not possible due to a lack of comprehensive studies. In Australia in 2020–21, expenditure on health care equated to \$220.9 billion, with 70.6% provided by governments.⁷ The federal government spend on aged care was also significant, at \$25.1 billion.⁸ In the Australian context, there is a dearth of published information regarding emissions associated with health and/or aged care services.

Objective

The objective of the Carbon Inventory study was to determine the full carbon emission footprint of an Australian health and aged care provider. Mercy Health already had a robust understanding of Scope 1 and 2 emissions via the Australian Government's Clean Energy Regulator National Greenhouse and Energy Reporting Scheme.⁹ The organisation had not quantified Scope 3 (primarily supply chain) emissions, found elsewhere to contribute up to 70% of emissions.^{2,4} Mercy Health is a Catholic organisation, employing 10 000 people across four states in Health Services and Aged Care divisions. Health Services delivers publicly funded health care. Aged Care operates residential aged care homes, senior's independent living units and home care. Support Services provide corporate functions. Mercy Health's *Caring for People and Planet* strategy endorses transformational organisational change for progress towards net zero emissions by 2030.¹⁰

Methods

A hybrid carbon footprinting methodology was devised via 'top-down' economic calculations using environmentally extended input–output databases and a 'bottom-up' process-based approach. The Climate Active Carbon Neutral Standard for Organisations was selected to provide methodological guidance, as it is the only government accredited carbon neutral certification scheme in Australia.⁶ Climate Active is a voluntary standard that aligns with the Greenhouse Gas (GHG) Protocol Corporate Standard¹¹ and international carbon accounting standards ISO 14064 and ISO 14040.^{12,13} This approach ensured best practice regarding relevance, completeness, consistency, transparency and accuracy in the Australian context.⁶ A consulting firm with carbon accounting expertise (Arup) was appointed to provide rigour and objectivity. Independent Climate Active validation and certification was not sought as a part of this study.⁶

The emissions boundary was determined on the basis of an operational control approach, where the organisation is to report on 100% of operations over which it can implement the GHG Protocol Corporate Standard's operating policies.¹¹ The 2020–21 financial year (FY21) was selected as the most recent full year for which data was available on study commencement, noting this was a non-typical, coronavirus disease 2019 (COVID-19) pandemic year. Identified

data were collected at Mercy Health and provided to the Arup team to review, collate and analyse. Data were converted into kilograms of CO₂ equivalents (kgCO₂-e) via established emissions factors. Climate Active was the preferred emissions database.⁶ If an emission factor was unavailable via Climate Active, alternative sources were used, for example the World Input–Output database.¹⁴ Emissions factors convert a unit of activity into its carbon emissions equivalent.⁶ All Scope 1 and 2 emissions were included. For Scope 3, a materiality assessment was undertaken using the GHG Protocol Relevance Test criteria.¹¹ A small number of emission sources were deemed relevant but were non-quantified due to being immaterial (contributing <1% total emissions, up to 5% cumulatively).¹¹

Multiple reporting categories were devised to allow for analysis. The emission categorisation frame utilised by the NHS carbon footprint, comprising key categories of Delivery of care, Supply chain, Personal travel and Commissioned health services was considered useful (albeit offering limited utility for direct benchmarking between the NHS and Mercy Health due to key differences in the size, role, service mix, energy grid orientation, etc.).⁴ These four groupings formed the basic structure of the analysis, and were termed Category 1. Additional granular emission detail was provided in a classification group labelled Category 2. Whilst beyond the minimum boundaries specified by GHG Protocol Corporate Standard,¹¹ emissions generated via Personal travel to and from sites were included, as Mercy Health may have some influence over these emissions. Assumptions were made when data were not available. For example, Personal travel utilised COVID check-in application data for FY21, which provided numbers of staff, patients and visitors accessing service sites. Commuting distances and transport mode were not collected, and travel assumptions were made with reference to Climate Active.⁶ 'Working from home' was added as an additional field, with Climate Active guidance.¹⁵ The reporting categories utilised for the Carbon Inventory study are provided in Table 1.

A sensitivity analysis on all non-Climate Active factors used closest-fit Climate Active emission factors to ensure no major variability in results.⁶ By demonstrating impacts to results of the carbon account were negligible, the data sources were deemed appropriate and the study sufficiently reliable. Data were imported into an analytical digital data platform.

Results

Mercy Health (all of organisation total)

In FY 2020–21, the carbon footprint of Mercy Health was 102.96k tonnes of carbon dioxide equivalent (tCO₂-e). Scope 1 emissions accounted for 11.07% (11.40k tCO₂-e), Scope 2 29.80% (30.68k tCO₂-e) and Scope 3 approximately

Table 1. Mercy Health carbon footprint reporting categories (adapted from Tennison et al.).⁴

Division	Business unit	Category 1	Category 2	Category 3	Scope
Aged Care	Business Unit Code and Name	Supply chain	Pharmaceuticals and chemicals Medical Equipment Business services Other procurement Food and catering Non-medical equipment	Additional granular detail on emissions source (e.g. electricity, gas, car, accommodation, cleaning etc.)	Scope 3
Health Services			Building energy Fleet and business travel		Scope 1 and 2
Support Services		Delivery of care	Water and waste Medical gases and metered dose inhalers Working from home		Scope 1 and 3
		Personal travel	Patient travel Staff commute Visitor travel		Scope 3
		Commissioned	Commissioned health services		Scope 3

two-thirds of total emissions (59.13%; 60.88k tCO₂-e). At Category 1, Delivery of care accounted for 51.29% (52.80k tCO₂-e), Supply chain 32.92% (33.89k tCO₂-e), Personal travel 10.88% (11.20k tCO₂-e) and Commissioned health services 4.91% (5.06k tCO₂-e) of total emissions. In the NHS in 2019, these categories contributed 24, 62, 10 and 4% respectively. The largest Category 2 carbon imposts were for Building energy (42.01%; 43.25k tCO₂-e), Food and catering (9.42%; 9.70k tCO₂-e) and Business services, such as maintenance and consultant fees (7.74%; 7.97k tCO₂-e). In FY21, 87% of Mercy Health emissions were accrued in Victoria, where most sites are located. Mercy Health’s average carbon emissions per bed day was 96.70 kgCO₂-e (normalising factor kgCO₂-e/admitted length of stay + aged care occupied bed days). Mercy Health’s full carbon footprint is provided in Fig. 1.

Health Services, Aged Care and Support Services account for 49.16, 47.81 and 3.03% (50.61k, 49.23k and 3.12k tCO₂-e) of greenhouse gas emissions, respectively, with notable differences in the emission composition of the two largest divisions.

Health Services

Health Services emissions were: Scope 1 11.02% (5.58k tCO₂-e), Scope 2 29.47% (14.92k tCO₂-e) and Scope 3 59.51% (30.12k tCO₂-e). The top three carbon impost categories in Health Services were Building energy (38.81%; 19.64k tCO₂-e), Pharmaceuticals and chemicals (8.95%; 4.53k tCO₂-e) and Medical equipment (7.88%; 3.99k tCO₂-e). Health Services’ average carbon emissions per occupied bed day was 260.39 kgCO₂-e, compared to 125 kgCO₂-e in the NHS.⁴

Aged Care

Mercy Health’s Aged Care emissions were composed of 11.78% Scope 1 (5.80k tCO₂-e), 31.36% Scope 2 (15.43k tCO₂-e) and 56.86% Scope 3 (27.99k tCO₂-e) emissions. The top three carbon impost categories in Aged Care were Building energy (47.25%; 23.26k tCO₂-e), Food and catering (15.41%; 7.59k tCO₂-e) and Water and waste (6.46%; 3.18 tCO₂-e). The average carbon emissions per Aged Care occupied bed day (residential aged care and seniors living) was 49.52 kgCO₂-e; approximately five times lower in carbon impost compared to Health Services.

Occupied bed days normalising factors demonstrate the differences in intensity between Mercy Health’s acute health care and aged care service delivery. One of the most significant findings of this study was that Health Services and Aged Care divisions had comparable total emissions. Prior to the study, there had been an assumption (based on relative care intensity) that Mercy Health’s Health Services had a total higher carbon footprint. This study has confirmed that Mercy Health’s Health Services and Aged Care divisions require equal emission reduction attention. Mercy Health’s

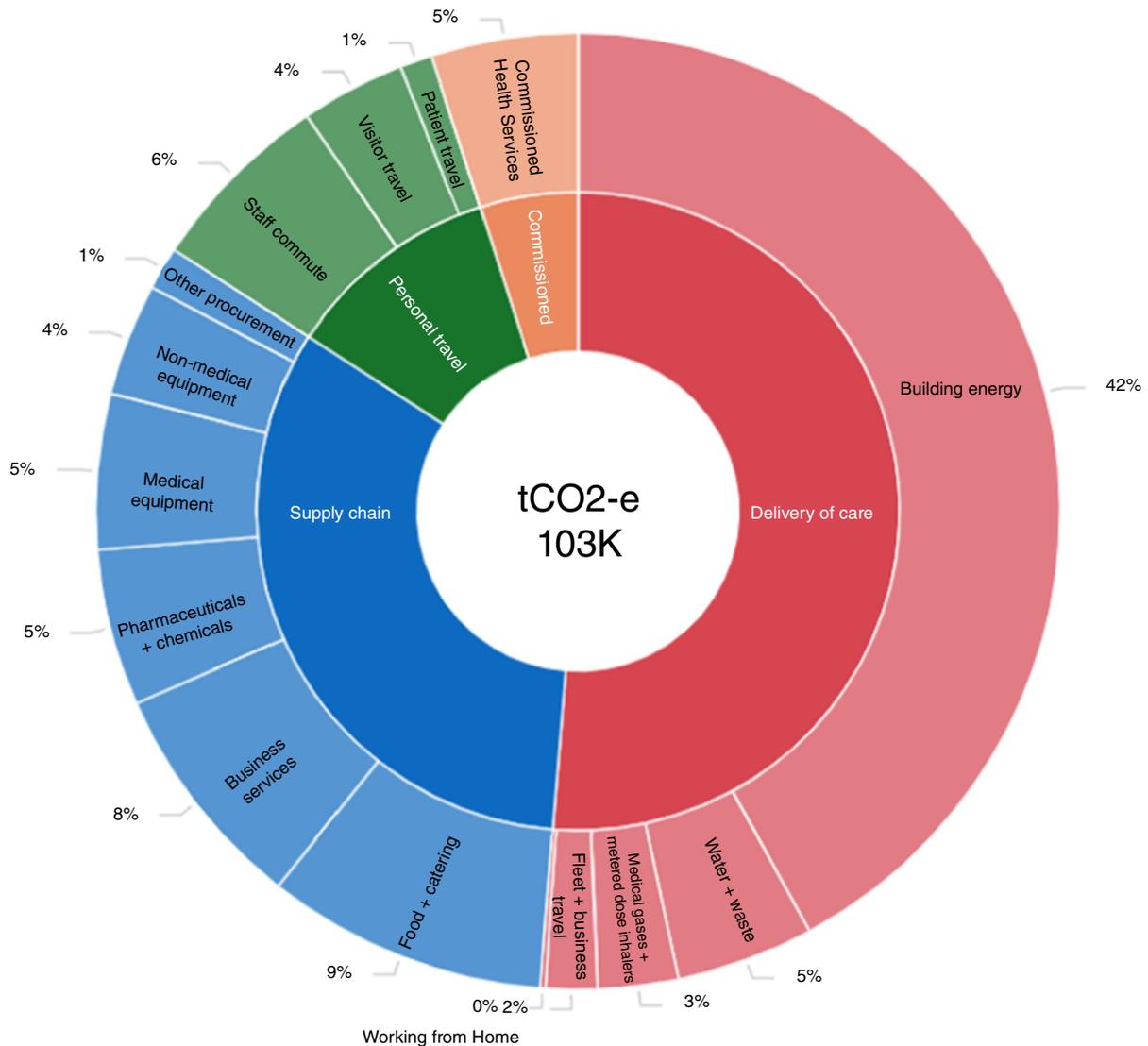


Fig. 1. Mercy Health carbon footprint by key category, for FY21 (adapted from Tennison et al.).⁴

full carbon footprint composition and division profile is provided in Table 2.

Other notable findings are presented below.

Building energy

That 42.01% of all emissions were for Building energy is an important learning for Australia. The majority of these emissions were attributed to electricity (78.67%; 34.03k tCO2-e). In contrast, Building energy in the NHS accounted for 10.04% of emissions; the result of a 64% reduction in building energy from 1990 to 2019 that was assisted by decarbonisation of the UK energy system (see supplementary material in reference 4).⁴ Energy source has been previously noted to significantly affect carbon emissions¹⁶ and is evidenced by this study. Victoria has the highest indirect Scope 2 electricity emission factor in Australia

(0.85 kgCO2-e per kilowatt).⁵ The Australian national average is 0.68 kgCO2-e per unit.⁵ Meanwhile, the Scope 2 electricity emission factor in the UK is 0.19 kgCO2-e per unit.¹⁷

Food and catering

Food and catering was the second largest emissions source at 9.42% (9.79k tCO2-e) of emissions. In Aged Care, Food and catering was responsible for 15.41% of emissions (7.59k tCo2e), and in Health Services, 4.16% of emissions (2.10k tCo2e).

Medical gases and metered dose inhalers

Medical gases and metered dose inhalers contributed 5.63% of Health Services emissions. Medical gases accounted for 89.26% of emissions (Scope 1) in this category.

Table 2. Mercy Health's Health Services carbon footprint by key category and impact, FY21.

Category 1	Category 2	All Mercy Health category 2 impact (%)	Health Services category 2 impact (%)	Aged Care category 2 impact (%)
Delivery of care	Building energy	42.01	38.81	47.25
	Water and waste	4.61	3.06	6.46
	Medical gases and metered dose inhalers	2.77	5.63	0.00
	Fleet and business travel	1.71	0.63	2.63
	Working from home	0.19	0.00	0.06
Supply chain	Pharmaceuticals and chemicals	5.29	8.95	1.71
	Medical equipment	5.23	7.88	2.78
	Business services	7.74	7.06	5.35
	Other procurement	1.45	1.60	1.26
	Food and catering	9.42	4.16	15.41
	Non-medical equipment	3.79	2.78	4.09
Personal travel	Patient travel	1.09	2.20	0.01
	Staff commute	6.29	6.52	6.41
	Visitor travel	3.51	6.21	0.95
Commissioned health services	Commissioned health services	4.91	4.52	5.62

Pharmaceuticals and chemicals

Pharmaceuticals, cleaning chemicals and laundry materials contributed 5.29% of emissions (5.44k tCO₂e). Pharmaceuticals dominated here, with 78.96% of the organisation's total emissions in this category.

Water and waste

Water and waste accounted for 4.61% (4.75k tCO₂e) of emissions; the split being 84.54% waste and 15.46% water. This percentage split was mirrored in both key divisions; however, water and waste constituted a higher proportion of total emissions in Aged Care (6.46%) than Health Services (3.06%).

Fleet and business travel

Fleet and business travel was 1.71% of all emissions (1.76k tCO₂e); with 85.07% of these related to petrol (1.50k tCO₂e). Health Services had a lower percentage allocated to this category (0.63%; 0.32k tCO₂e) compared to Aged Care (2.63%; 1.30k tCO₂e), with the majority of Aged Care contributions (79.18%) accrued via home care services. Air travel contributed only 0.02% to all Mercy Health emissions, with flights reduced due to travel restrictions in FY21.

Other procurement

Other procurement accounted for only 1.45% of total emissions in FY21 (1.50k tCO₂e). There were no new building developments in the study year.

Personal travel

Personal travel by staff, patients/residents and visitors contributed 10.89% to total emissions (11.20k tCO₂e) and the Health Services' allocation (14.93%; 7.56k tCO₂e) was higher than for Aged Care (7.37%; 3.63k tCO₂e).

Discussion

This study has evidenced key carbon hotspots for pursuit in reducing Mercy Health's carbon emissions in the Australian context. The Global Road Map for Health Care Decarbonization framework¹⁸ proposes seven high impact actions for healthcare decarbonisation. These resonate with the findings of this study.

Power health care with 100% clean, renewable electricity

In the 3 years to 2018–19, only 2.3% of public hospital energy use in Australia was sourced from renewables.¹⁹ The Australian electricity grid has not yet decarbonised; however, significant developments are underway. The Victorian Government has pledged that all government operations, including hospitals, will be powered by 100% renewable electricity from 2025.²⁰ It is anticipated that Australia's electricity supply will be 100% renewable sources by 2032.²¹ Emissions in this organisation could be reduced by 33.06% from the FY 2020–21 baseline by transitioning to 100% renewable electricity.

Invest in zero emissions buildings and infrastructure

Review of energy efficiency across all buildings is required, e.g. increasing thermal insulation and upgrading heating, ventilation and air-conditioning plant with high efficiency equivalents. Outside of electricity, decoupling from other fossil fuel energy sources requires investment. Natural gas accounted for 7.67% of emissions. New infrastructure will be 100% electric, and as gas powered infrastructure requires replacement, electrification will be preferred.

Transition to zero emissions, sustainable travel and transport

Greening fleet via electric vehicles, combined with renewable energy procurement will quash fleet emissions. Emissions associated with Personal travel will be influenced by implementing more sustainable models of care (e.g. virtual models, closer to home).²² Greater utilisation and electrification of public transport, and the uptake of electric vehicles by citizens, will stem travel emissions.²³

Provide healthy, sustainably grown food and support climate-resilient agriculture

Food waste audits conducted in New South Wales found that up to 3.5 kg of food waste is generated for every aged care resident, every week.²⁴ Food waste audits will now be enacted in Mercy Health's Aged Care sites. Other opportunities to reduce food emissions include the high emissions related to animal products such as beef, poultry and dairy.

Incentivise and produce low-carbon pharmaceuticals

Many health services have made positive gains in reducing the use of the anaesthetic gas Desflurane in recent years.²⁵ Emerging evidence from the UK and Australia demonstrates significant nitrous oxide waste via leaks from cylinders, pipework and valves.^{25,26} An audit of nitrous oxide piped systems to determine leaks and remedial actions is planned.

Implement circular health care and sustainable healthcare waste management

Waste was of higher percentage emissions impost in Aged Care, compared to Health Services. Reasons for this may include less mature waste and recycling systems, processes and staff engagement with sustainability. The emissions impact of personal protective equipment (PPE) utilised during the COVID-19 pandemic and the mode of disposal (e.g. infectious versus general waste) will be gained in future carbon accounting exercises. There are many opportunities to reduce waste, including single-use items that are discarded as waste, e.g. instruments and PPE.²⁷

Establish greater health system effectiveness

Reducing demand and intensity of care via patient empowerment and self-care, prevention, lean service delivery and lower carbon alternatives, and a service planning approach to model of care review will improve sustainable value for patients, providers and system funders.^{28,29} Implementation of sustainable models of care has the potential to significantly reduce care delivery emissions.

Conclusion

This study has gathered evidence pertaining to Mercy Health's baseline carbon emissions footprint. It is probable that anomalies will be discovered, and refinements made in subsequent inventories, which will facilitate time-series analyses. Opportunities to update and improve upon the methods utilised in the FY 20–21 baseline will be embraced.⁴ Any method changes will be documented transparently, to allow stakeholders to understand factors driving any emissions variation.⁶ The impact of the COVID-19 pandemic on the findings of Mercy Health' FY20–21 carbon footprint will be revealed in later iterations. As detailed herein, this study, the first for a health and aged care provider, has important learnings for health and aged care services and funders regarding methodology, emissions imposts, composition intensity and evidence based interventions in Australia and beyond. Benchmarking will be of interest, once other local carbon footprinting studies are available.

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Data availability. The data that support this study will be shared upon reasonable request to the corresponding author.

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