Policy Reflections – Navigating Uncharted Waters: Leadership Through a Crisis
Governance lessons from COVID-19
Stephen Duckett 335
The ‘Australia Model’: how industry and government collaboration is showing us how MedTech can lead the way to a world class advanced manufacturing capability
Ian Burgess 336

Policy Reflections – Healthcare Affordability
Health today versus health tomorrow: does Australia really care less about its future health than other countries do?
Nancy Devlin and Paul Scuffham 337

Healthcare Affordability – Special Focus
Recent estimates of the out-of-pocket expenditure on health care in Australia
Farhat Yusuf and Stephen Leeder 340
First steps towards price transparency: comparability of online out-of-pocket tools from Australian private health funds
Kelsey Chalmers, Adam G. Elshaug and Shaun Larkin 347
‘…If I don’t have that sort of money again, what happens?’: adapting a qualitative model to conceptualise the consequences of out-of-pocket expenses for cancer patients in mixed health systems
Jade C. Newton, Harry Hohnen, Claire E. Johnson, Angela Ives, Sandy McKiernan, Violet Platt, Christobel Saunders and Neli Slavova-Azmanova 355
Gap in funding for specialist hospitals treating patients with traumatic spinal cord injury under an activity-based funding model in New South Wales, Australia
Frequent general practitioner visits are protective against statin discontinuation after a Pharmaceutical Benefits Scheme copayment increase
Karla L. Seaman, Frank M. Sanfilippo, Max K. Bulsara, Tom Brett, Anna Kemp-Casey, Elizabeth E. Roughead, Caroline Bulsara and David B. Preen 377
Cost–benefit analysis of enhancing the uptake of long-acting reversible contraception in Australia
Kristine Concepcion, Sarina Lacey, Kevin McGeechan, Jane Estoesta, Deborah Bateson and Jessica Botfield 385

Health Law and Ethics
Do disasters predict international pharmacy legislation?
Kaitlyn E. Watson, Judith A. Singleton, Vivienne Tippett and Lisa M. Nissen 392
‘This is uncharted water for all of us’: challenges anticipated by hospital clinicians when voluntary assisted dying becomes legal in Victoria
Rosalind McDougall, Barbara Hayes, Marcus Sellars, Bridget Pratt, Anastasia Hutchinson, Mark Tacey, Karen Detering, Cade Shadbolt and Danielle Ko 399

Smoke-free hospital grounds
Victoria Malone, James McLennan and David Hedger 405

Quality and Safety
Accuracy checking of dispensed medications by a pharmacy technician: a hospital case study
Centaine L. Snoswell, Melynda Flor, Cameron Tessier, Sunita Ratanjee, Andrew Hale, Andrew Matthews, Lisa Nissen and Ian Coombes 410

Sustainability of antimicrobial stewardship programs in Australian rural hospitals: a qualitative study
Jaclyn L. Bishop, Thomas R. Schulz, David C. M. Kong and Kirsty L. Buising 415

Maximising the value of clinical registry information through integration with a health service clinical governance framework: a case study
Susannah Ahern, Robert Feiler and Susan Sdrinis 421

Role of Aboriginal Health Workers and Liaison Officers in quality care in the Australian acute care setting: a systematic review
Tamara Mackean, Elizabeth Withall, Judith Dwyer and Annabelle Wilson 427

Healthcare Workforce
Differentiating between average and high-performing public healthcare managers: implications for public sector talent management
Sandra G. Leggat, Zhanming Liang and Peter F. Howard 434

Strengthening teamwork capability in allied health: implementation of a team development program in a metropolitan health service
Angela J. Wood, Kathy Grudzinskas, Julie-Anne Ross, Sarah Bailey, Gail E. Gordon, Christopher Burton and Laurelie R. Wishart 443

Models of Care
Heart Failure Integrated Care Project: overcoming barriers encountered by primary health care providers in heart failure management
Victar Hsieh, Glenn Paull and Barbara Hawkshaw 451

Framework for community-based models for treating hepatitis C virus
Davoud Pourmarzi, Lisa Hall, Andrew Smirnov, Julie Hepworth, Tony Rahman and Gerard FitzGerald 459

Patterns of health service utilisation among the Australian population with cancer compared with the general population
Huah Shin Ng, Bogda Koczwara, David Roder, Raymond Javan Chan and Agnes Vitry 470

Mental health of animal hoarders: a study of consecutive cases in New South Wales
John Snowdon, Graeme Halliday, Rosemary Elliott, Glenn E. Hunt and Steve Coleman 480

Emergency department after-hours primary contact physiotherapy service reduces analgesia and orthopaedic referrals while improving treatment times
Judith Henderson, Ryan Gallagher, Peter Brown, Damien Smith and Kevin Tang 485
Safeguarding injured Victorians: development and implementation of an evidence-informed system to manage therapeutic uncertainty and decision making in a compensable environment
Lisa J. Sherry, Andrew M. Briggs and Tania Pizzari 493

Letters to the Editor
How do cancer care services in Australia take care of their patients when they require emergency care? We need more evidence
Elise Button, Sarah Northfield, Michael Smith, David Wyld, Gillian Nasato and Patsy Yates 497
When we truly need single-use equipment, will we have enough? Single-use versus reusable anaesthesia equipment: a qualitative analysis of Western Australian hospitals
Justin Hii, Mark Sharples, Matthew Anstey and Forbes McGain 499

Corrigendum: Cost–benefit analysis of enhancing the uptake of long-acting reversible contraception in Australia
Kristine Concepcion, Sarina Lacey, Kevin McGeechan, Jane Estoesta, Deborah Bateson and Jessica Botfield 501
AHHA—the voice of public healthcare

The Australian Healthcare and Hospitals Association (AHHA) is the ‘voice of public healthcare’—we have been Australia’s peak body for public and not-for-profit hospitals and healthcare for over 70 years.

Our vision is a healthy Australia, supported by the best possible healthcare system. We want Australians to have equitable access to high quality affordable healthcare when and where they need it.

We build networks, we share ideas, we advocate, and we consult. Our advocacy and thought leadership is backed by high quality research, events and courses, and our publications—a twice-weekly electronic newsletter, Healthcare in Brief, a bi-monthly member magazine The Health Advocate and our peer-reviewed journal Australian Health Review.

AHHA is committed to working with all stakeholders from across the health sector. Talk to us about how we can support your organisation to be a more effective, innovative and sustainable part of the Australian health system.

www.ahha.asn.au
We’ve been awarded a 15 year platinum performance rating from Australia’s most respected super research company, SuperRatings.

That means we’re not only one of the largest super funds in the country, we’re also one of the best.

“I want a super fund that’s an expert at managing money.”

Vindhya Mendis, HESTA member
Australian Healthcare and Hospitals Association

Australian Health Review is the journal of the Australian Healthcare and Hospitals Association (AHHA), Australia's national peak body for public health care providers.

We are a national voice for public healthcare, advocating our vision for an effective, innovative and sustainable health system where all Australians have equitable access to healthcare of the highest standard when and where they need it. We inform, advocate and influence health debate and policy development by undertaking and promoting research, highlighting evidence-informed practice, and effectively communicating issues and ideas.

Our membership includes state health departments, Local Hospital Networks and public hospitals, community health services, Primary Health Networks and primary healthcare providers, aged care and allied health providers, health-related businesses, universities, individual health professionals and academics. As such, we are uniquely placed to be an independent, national voice for universal high quality healthcare to benefit the whole community.

Membership
Membership of AHHA is open to any organisation whose aims or activities are connected with:

- the provision of hospital or healthcare services
- the improvement of healthcare, or
- the supply of goods and services to hospitals or healthcare services

Universities or other educational organisations that offer courses of education and/or research in relevant healthcare related fields and individuals who are practitioners, employees within a relevant health field or students in a relevant field of health-related study are also welcome to join AHHA.

In addition to membership of the AHHA, organisations such as universities and institutes conducting health system research can become members of AHHA through the Deeble Institute for Health Policy Research. Deeble Institute membership confers similar benefits to AHHA membership along with the opportunity to influence and participate in the research activities of the Institute.

For further details on becoming a member of the AHHA including the fees and specific member benefits for each membership type, please visit our website at ahha.asn.au/membership.

AHHA's mission: to conduct research, educate and influence the healthcare system to achieve better health outcomes, improved patient and provider experience, greater equity and sustainability.