

# Australian Health Review

## CONTENTS Volume 44, Number 6, 2020

### Policy Reflections

An age-old crisis? Now is the time for action

*Anna Dixon* 815

Combatting Commission fatigue: what does real reform in mental health look like?

*Sebastian Rosenberg* 816

New Zealand's Cannabis Legalisation and Control Bill: a viable approach to drug law reform

*Joseph M. Boden* 818

New Zealand votes on end of life choice and cannabis legalisation

*Andrew Geddis* 819

### Improving Aged Care

Who uses residential aged care now, how has it changed and what does it mean for the future?

*Diane Gibson* 820

Staffing policy in aged care must look beyond the numbers

*Sarah Wise* 829

Young people in Australian residential aged care: evaluating trends from 2008 to 2018

*Mark G. Brown, Glenda M. Bishop, Di Winkler and Jacinta M. Douglas* 831

Complex care needs and devolution in Greater Manchester: a pilot study to explore social care innovation in newly integrated service arrangements for older people

*Baber Malik, Jude Wells, Jane Hughes, Paul Clarkson, John Keady, Alys Young and David Challis* 838

Assessment of advance care planning documentation for residents of residential aged care facilities presenting to the emergency department

*Tzy Harn Chua, Jessica Ru-Jia Foong, Ryan Renxin Tan, Princess Natsai Rukasha and Carolyn Hullick* 847

Understanding the work of case managers in Australian community aged care: a longitudinal time and motion study

*Mirela Prgommet, Scott Walter, Mikaela Jorgensen, Andrew Georgiou and Johanna Westbrook* 853

### Improving Mental Health Care

Codesigned framework for organisational culture reform in South Australian older persons' mental health services after the Oakden Report

*Duncan McKellar and Jackie Hanson* 862

Everyone matters; everyone contributes; everyone grows: a pilot project cultivating psychological safety to promote growth-oriented service culture after the Oakden Report

*Duncan McKellar, Diana Renner, Amelia Gower, Sinead O'Brien, Andrew Stevens and Antonietta DiNiro* 867

Stepped care mental health service in Australian primary care: codesign and feasibility study

*Josephine Anderson, Kathleen O'Moore, Mariam Faraj and Judith Proudfoot* 873

Implementing national mental health carer partnership standards in South Australia

*Sharon Lawn, Elaine Waddell, Taryn Cowain, Carol Turnbull and Janne McMahon* 880

eMental health service use among Australian youth: a cross-sectional survey framed by Andersen's model

*Teghan Leech, Diana S. Dorstyn and Wenjing Li* 891

How much 'lived experience' is enough? Understanding mental health lived experience work from a management perspective

*Helena Roennfeldt and Louise Byrne* 898

Appraisal of physical health guidelines for severe mental illness

*Nadia Friend, Jade Hughes, Steve Kisely, Ratika Kumar and Dan Siskind* 904

The psychotherapeutic practice and potential of mental health nurses: an Australian survey

*Richard Lakeman, Andrew Cashin, John Hurley and Tom Ryan* 916

## Health Economics

Effect of a 24/7 nursing presence in a police watch house on police presentations to the emergency department

*Julia Crilly, Cathy Lincoln, Paul Scuffham, Josh Byrnes, Jo Timms, Ken Becker, Nelle van Buuren, Andrew Fisher, Danny Murphy, Ping Zhang, Stuart Kinner and David Green* 924

Introducing a clinically effective allied health rapid discharge team within a complex aged subacute in-patient cohort on a cost recovery basis: the Supported Patient centred Early Discharge (SPeED) initiative

*Peter Hough, Stephanie Gleeson, Nataliya Shkuratova, Freya Coker and Cylie Williams* 931

## Quality, Safety and Equity

Evaluation of the nature, severity, likelihood and preventability of medication-related hospital-acquired complications

*Martin Canning, Chui Han Lee, Richard Bolitho and Erin Dunn* 935

Case for antimicrobial stewardship pharmacy technicians in Australian hospitals

*Ron Cheah, Arjun Rajkhowa, Rodney James, Kym Wangeman, Sonia Koning, Karin Thursky and Kirsty Buising* 941

Effect of mammography screening and sociodemographic factors on stage of female breast cancer at diagnosis in New South Wales

*Shannon Tong, Matthew Warner-Smith, Sarah McGill, David Roder and David Currow* 944

Emergency general surgery models in Australia: a cross-sectional study

*Ned Kinnear, Jennie Han, Minh Tran, Matheesha Herath, Samantha Jolly, Derek Hennessey, Christopher Dobbins, Tarik Sammour and James Moore* 952

## Health Workforce

A health management competency framework for Australia

*Zhanming Liang, Felicity Blackstock, Peter Howard, Geoffrey Leggat, Alison Hughes, Janny Maddern, David Briggs, Godfrey Isouard, Nicola North and Sandra G. Leggat* 958

Perceptions of allied health staff of the implementation of an integrated electronic medical record across regional and metropolitan settings

*Maria Schwarz, Anne Coccetti, Michael Draheim and Gail Gordon* 965

Provision of home medicines reviews in Australia: linking population need with service provision and available pharmacist workforce

*Jean Spinks, Stephen Birch, Amanda J. Wheeler, Lisa Nissen, Christopher Freeman, Thao Thai and Joshua Byrnes* 973

Corrigendum: Who uses residential aged care now, how has it changed and what does it mean for the future?

*Diane Gibson* 983

# deeble institute



We connect researchers, policy makers and practitioners to promote research that informs national health policy

## WHAT WE DO

-  Publish easy to read, objective briefs that synthesise and interpret the evidence in an area of health policy
-  Undertake rigorous, independent research on important national health policy issues with our academic partners and health service members
-  Facilitate knowledge exchange through events, workshops and short courses
-  Help researchers translate their academic research into policy and practice
-  Connect policymakers, researchers and practitioners when they need expert advice

Join our network of researchers, policymakers and practitioners  
Be part of our activities to influence Australia's health policy  
Participate in rigorous, independent research activities to fill health policy gaps

CONTACT | ☎ +61 2 6162 0780  
🐦 @DeebleInstitute  
🖱 [www.ahha.asn.au/deebleinstitute](http://www.ahha.asn.au/deebleinstitute)





**“I want a  
super fund  
that’s an  
expert at  
managing  
money.”**

Vindhya Mendis,  
HESTA member

We’ve been awarded a 15 year platinum performance rating from Australia’s most respected super research company, SuperRatings.

That means we’re not only one of the largest super funds in the country, we’re also one of the best.



**HESTA**



Product ratings are only one factor to be considered when making a decision. See [hesta.com.au/ratings](https://hesta.com.au/ratings) for more information. Issued by H.E.S.T. Australia Ltd ABN 66 006 818 695 AFSL 235249, the Trustee of Health Employees Superannuation Trust Australia (HESTA) ABN 64 971 749 321. This information is of a general nature. It does not take into account your objectives, financial situation or specific needs so you should look at your own financial position and requirements before making a decision. You may wish to consult an adviser when doing this. Before making a decision about HESTA products you should read the relevant product disclosure statement (call 1800 813 327 or visit [hesta.com.au/pds](https://hesta.com.au/pds) for a copy), and consider any relevant risks ([hesta.com.au/understandingrisk](https://hesta.com.au/understandingrisk)).

# Australian Healthcare and Hospitals Association

***Australian Health Review* is the journal of the Australian Healthcare and Hospitals Association (AHHA), Australia's national peak body for public health care providers.**

We are a national voice for public healthcare, advocating our vision for an effective, innovative and sustainable health system where all Australians have equitable access to healthcare of the highest standard when and where they need it. We inform, advocate and influence health debate and policy development by undertaking and promoting research, highlighting evidence-informed practice, and effectively communicating issues and ideas.

Our membership includes state health departments, Local Hospital Networks and public hospitals, community health services, Primary Health Networks and primary healthcare providers, aged care and allied health providers, health-related businesses, universities, individual health professionals and academics. As such, we are uniquely placed to be an independent, national voice for universal high quality healthcare to benefit the whole community.

## Membership

Membership of AHHA is open to any organisation whose aims or activities are connected with:

- the provision of hospital or healthcare services
- the improvement of healthcare, or
- the supply of goods and services to hospitals or healthcare services

Universities or other educational organisations that offer courses of education and/or research in relevant healthcare related fields and individuals who are practitioners, employees within a relevant health field or students in a relevant field of health-related study are also welcome to join AHHA.

In addition to membership of the AHHA, organisations such as universities and institutes conducting health system research can become members of AHHA through the Deeble Institute for Health Policy Research. Deeble Institute membership confers similar benefits to AHHA membership along with the opportunity to influence and participate in the research activities of the Institute.

**For further details on becoming a member of the AHHA including the fees and specific member benefits for each membership type, please visit our website at [ahha.asn.au/membership](http://ahha.asn.au/membership).**

## Our contact details

Australian Healthcare and Hospitals Association  
PO Box 78  
Deakin West ACT 2061

P. 02 6162 0780

F. 02 6162 0779

E. [admin@ahha.asn.au](mailto:admin@ahha.asn.au)

W. [ahha.asn.au](http://ahha.asn.au)

 [facebook.com/AusHealthcare](https://www.facebook.com/AusHealthcare)

 @AusHealthcare

 [linkedin.com/company/australian-healthcare-&-hospitals-association](https://www.linkedin.com/company/australian-healthcare-&-hospitals-association)

© Australian Healthcare and Hospitals Association 2020

***AHHA's mission: to conduct research, educate and influence the healthcare system to achieve better health outcomes, improved patient and provider experience, greater equity and sustainability.***

