

Supplementary Material

A ‘joint’ approach: design, implementation and preliminary outcomes of an early conservative knee and hip osteoarthritis service in northern New South Wales, Australia

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Appendix S1

Design of a conservative hip and knee osteoarthritis service in the Northern NSW Local Health District

Key stakeholder interview guide

Please note, the key concepts below were only a broad guide to stimulate conversation around themes and ideas to inform the design of the conservative management service during interviews. The broad concepts were discussed in relation to current processes of hip and knee osteoarthritis care and what stakeholders viewed as areas that could be improved.

Concepts explored during interviews:

- Access to and satisfaction with care.
- Respect for patients' values, preferences, and expressed needs.
- Coordination and integration of care.
- Information and education.
- Transition and continuity.
- Physical comfort.
- Emotional support and alleviation of fear and anxiety.
- Involvement of family and friends.